



Unclaimed ordinary shareholdings

HBOS plc has instructed Shareholder Solutions to help former members of Halifax Building Society to claim their cash entitlements. HBOS plc is paying for the cost of this programme.

Qualifying members of Halifax Building Society became eligible to claim free shares on the Society's demutualisation in June 1997. While those qualifying members who did not claim their shares before 2001 can no longer receive shares, they can still claim the proceeds from the sale of those shares, along with associated dividends and other related payments.

If you feel you may have qualified for shares which you did not subsequently claim, then please contact Shareholder Solutions using the details provided below. Please note that in the first instance you will be issued an Eligibility Form so that your claim can be validated.

Write to:

Shareholder Solutions
PO Box 1286
Bristol
BS99 2FF
United Kingdom

Telephone:

0800 073 3919 (Freephone)
+44 870 702 0018 (if you are calling from outside the United Kingdom)

Email:

shareholder.solutions.HBOS@computershare.co.uk

Media Enquiries:

pr@computershare.co.uk
pressoffice@halifax.co.uk

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